



Mechanical Engineer Technician

Specialist In-Mould-Labelling Systems

Job Summary

Responsible for supporting Brink Automation customers during the installation and complete life cycle of the equipment. This assistance may be to identify and correct hardware or software discrepancies, installation, application, maintenance, start-up, training and diagnostics. Maintain his/her utilization required to meet company objectives and manage his/her schedule in order to upgrade his/her instructional, technical and product skills.

Key Responsibilities

Field Services

Attend to field service work as determined and scheduled by our Service Department at BRINK HQ in the Netherlands.

- Provide technical assistance and field service to customers by performing one or more of the following:
 - Engineering assistance application, programming specifications, etc.
 - Field service installation start-up integration, system optimization, maintenance and warranty implementation.
 - Troubleshooting of hardware and software problems at customer site.
- Provide customer coordination of Brink systems by performing the following functions:
 - On-site analysis and specification preparation.
 - Hardware configuration – system and product application.
 - Programming assistance.
 - Project coordination between customer and Brink HQ.
 - Technical support – field start-up, integration and maintenance.
 - Documentation.
 - Testing and acceptance.
- Provide proper reporting of technical, administrative and accounting information as required.
- Provide technical assistance to sales and customer personnel on system applications to include alternatives, recommendations, explanations, surveys, etc. to meet the customer's requirements.
- Make recommendations for system improvements, especially as they affect customer operations and reliability of Brink systems.
- Pursue all opportunities to generate revenue for all Brink systems and technical support services including but not limited to applications engineering contracts, retrofit contracts, training, documentation and support service agreements.

Others

- Ensure compliance to Ethics, Standards of Business Conduct, other Brink Automation policies and the relevant Australian government regulations in the geography.
- Ensure thorough familiarity with Brink Group policies and procedures. Appropriately apply policies and procedures in compliance with the Australian government laws. Policies and procedures include, but not limited to: Standards of Business Conduct, Intellectual Property,



Control Environment, Information Protection, government regulations (e.g. health, safety, quality and environmental), and functional policies published.

- Perform standby duties in accordance with country roster.
- Prepared to travel for extended periods to remote sites in Australia and New Zealand.
- Prepared to undergo any necessary training on Brink Systems.
- Perform any other relevant duties as and when assigned by immediate Manager from the Service Department HQ - The Netherlands.

Education Qualifications / Work Experience

- Suitable tertiary qualification in Mechanical / Electrical / Automation / Electronic Engineering or equivalent.
- Relevant international field support and service experience in industrial automation control field.
- Excellent communication skills
- Ability to solve problems and troubleshoot on Brink systems.
- Preferably to have Qualified Supervisor Certificate - Electrical Work (good to have).

Salary

AU\$60k - AU\$80k per annum

Culture and benefits

Brink Automation is part of the Brink Group (300 employees) which was founded in 1963 and has HQ in The Netherlands. We are manufacturing exclusively for the Packaging Industry high-quality fast-running molds and technology driven automated systems. Brink Automation is a world-leader manufacturer of innovative systems and solutions especially in the field of the In-Mould-Labeling process.

Within Brink Automation we employ 100 persons and we are committed to fostering a culture of excellence and enriching the employee experience. We offer a fresh and vibrant workplace, with a focus on continuous learning, collaboration and knowledge sharing. We're an open minded and supportive organisation, where your health, well-being and work-life balance are emphasised and you'll have the opportunity to develop a long term career.

For further information on our offering you can contact pz@brinkbv.com or you may visit our website www.brinkbv.com/en